

Professional Services Industry

Challenges

- Legacy tools and processes causing inefficiencies and inaccuracies in decision making
- Overwhelmed with the number of options on the market
- Risky transition due to these tools and processes being a pillar to company operations
- Lack of insights from operations Data

Solutions

- Explore options and identify optimal tools for customer's use case (cost, features, etc.)
- Establish training documentation for new processes and tools to facilitate transition
- Create automated Data pipelines to form UDS with operations Data (Time, Financial, Delivery, etc.)
- Deploy dashboards with governance to provide insights at various levels of operations
 - Delivery KPI
 - Financial runway
 - PTO tracker

Benefits

- Real-time reliable Data available at various levels of operations
- Increased decision-making speed and quality
- Increased overall operations efficiency